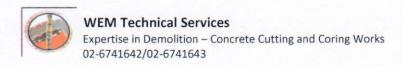


CUSTOMER SATISFACTION SURVEY

Project Name	Project Name : The Dubai Mall Fashion Avenue Expansion				
Location : Dubai Mall					
Subject	Concrete cutting works, Controlled Demolition, Conventional Demolition, Core Drilling Works,				
Scope of Works	:	Demolition Concrete Cutting of Tunnel, 2 Lift Lobbies, 3 Stair Lobbies, 48 Helix Beams, Car Park Slabs and Beams, including Scaffolds/ Design Scaffold and Third Party Certificate, Design, Cranes and Lifting Plan, Planning/Program, Carting Away Concrete Blocks and Debris.			
1. Please rate your Services:	r overall	satisfaction with the quality of services provided by WEM Technical			
○ Exce ○ Very ○ Good ○ Bad	Good				
2. Please explain to	below you				
3. If you expressed you feel that wa		faction or have concerns about any of the items above, please explain why			
4. How did the per	rformanc	e of our equipments satisfy your project needs :			
O Exce Very O Good O Bad	Good d	Dutco Balfour Reatty (L.L.C.) P.O. Box 8944, Dubal - U.A.E. AK8301 (TDM-FAE-01)-DUBAI MALL FASHION AVENUE EXPANSION Page 1 of 2			



CUSTOMER SATISFACTION SURVEY

5. Kindly rate the overall performance of the following:							
Project/Sales Manager	Excellent O	Very Good	Good	Bad			
Foreman	0	0	0	0			
Operators	0	0	0	0			
6. All things considered, how does WEM Technical Services compare with other Concrete Cutting, Coring and Controlled Demolition companies:							
O Best							
♥ Better							
O About the same							
O Not as good							
O Definitely not							
7. Aside from the issues you have already described / rated in this survey, are there any other areas of development we can work on in order to serve you better? **DOULDENT Submittion — MSRA DEST Columbian Stopploss. 8. How long has your organization been a customer of WEM Technical Services? OLess than 1 year Of to 2 years Of to 9 years							
O 10 years or more Thank you so much for participating in our customer satisfaction survey. We appreciate your feedback.							
Name : AJAY SHAMKUWAR Designation : Project Manager							
Dute	o Balfour Bea	ttv (LLC)					
P.O	. Box 8944, Dub.	ai - U.A.E.					
Signature . AK830	1 (TDM-FAE-01)-	DUBALMALL					
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